

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 6<sup>th</sup> day of June 2020**

**C.G.No:151/2019-20/Vijayawada Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Independent Member**

***Between***

M. Ram Babu,  
Narasapucheruvu,  
Urivi,  
Pedana (M),  
Krishna -Dist.

Complainant

***AND***

1. Assistant Accounts Officer/ERO/Pedana
2. Deputy Executive Engineer/O/Pedana
3. Executive Engineer/O/ Machilipatnam

Respondents

\*\*\*\*\*

**ORDER**

1. The case of the complainant is that as the height of the electric poles is decreased due to laying of new cement road in the village. The poles are obstructing for passing of Lorries and tractors loaded with haystack.
2. Respondent No. 2 filed written statement stating that the present complaint is filed for 22 No's short and damaged poles and those poles were replaced. He also enclosed scanned copy of letter of the complainant stating that poles were replaced and his grievance was resolved.
3. Since the grievance of the complainant is resolved the complaint is disposed off in favor of the complainant.

**DESPATCHED**

**DATE**

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6<sup>th</sup> June 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

True Copy

Member/Finance

*[Handwritten signature]*  
10/06/2020

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

DESPATCHED  
DATE